



Care & Maintenance of your Westeck Windows

Cleaning the Window:

When cleaning Westeck windows use the mildest cleaners possible. **NEVER** use solvents or abrasive cleansers –some chemicals can harm vinyl and other window components.

You can clean the glass with any common household glass cleaner or mild detergent. **DO NOT** use any petroleum-based cleaner or solvent. We recommend using soft, clean, lint-free cloths but a paper towel is fine too. You should not add any attachments to the window or glass without the manufacturer's approval. Doing so may void the warranty

As with any glass:

- DO NOT** use scrapers or razor blades to remove stubborn deposits or labels.
- DO NOT** use abrasive cleaning solutions or materials such as Ajax® or Comet®.
- DO NOT** allow splashed materials, such as paint, stucco, or mortar to dry on the glass surface.

Cleaning the Window Frames:

Keeping your windows and doors clean means more than just the glass. Here are some helpful tips for cleaning the Vinyl frames and sashes of your Westeck Windows and Doors effectively without damaging them.

- Clean window and door frames with a mixture of mild dish detergent and water. Abrasive or caustic cleaners or solvents are never recommended because they might cause permanent damage to the frame finish. Mild, nonabrasive soaps are usually safest for most dirt and stain removal.
- Always rinse completely with clear water and wipe dry.
- Check to make certain that drainage holes are always clear of dirt and obstructions – both inside and outside the window or door in the bottom of the frame.

Initial Installation:

During and after construction, the glass should be protected from spills, runoff, and overspray from common building materials: Caulking, lubricants and paints should be promptly removed.

First remove all product identification labels from the outside surface. Remove any adhesive residue with a clean, lint-free cloth saturated with isopropyl (rubbing) alcohol or other acceptable mild solvents. Spray the glass with a mixture of 50% distilled water and 50% isopropyl (rubbing) alcohol. Thoroughly flush the glass with water to remove any loose dirt and residual cleaning agents from the glass surface. *On the

area where the label was visually removed from the glass, water may “bead up” for a time.

On-Going Care & Maintenance:

Westeck glass is engineered to allow rainwater and sunlight to clean your glass of organic dirt and debris. In times of low rainfall, or on windows not exposed to sufficient rain, it may be necessary to do supplemental rinsing of the glass. Applying water with a spritzer bottle or a garden pump sprayer can easily do this. You should be aware; however, that exposure to hard water can result in mineral deposits on Westeck glass, just like it would with conventional clear glass. If your glass has a stubborn deposit that does not rinse away, then hand cleaning may be required.

Use a mild soap or window cleaning solution

If you must contact the surface of the glass to remove heavy soil, use clean, lint-free cloths to gently dislodge dirt. Be aware that some soil deposits may contain abrasive, and vigorous wiping of the dirt across the glass could cause scratching or damage to the glass surface. After the soil is removed, all soap or cleaning solution and dirt debris must be thoroughly rinsed off the glass.

Rinse and dry all cleaning solution from window gaskets, sealants and frames.

NOTE: Hard water mineral deposits from any source, including over-spray from lawn and garden sprinkler systems, can build up on the glass over time, and can permanently damage the glass. Therefore, we recommend that you do not expose your glass to repeated contact with any hard water sources. If Westeck glass or any glass is subjected to hard water exposure, it should be promptly hand dried with a cloth or squeegee to avoid spotting, streaking or damage.