



Care and Maintenance of your Westeck Windows

Cleaning the Window

When cleaning Westeck Windows use the mildest cleaners' possible. NEVER use solvents, abrasives, or acid based cleansers on or near the product. Some chemicals can harm vinyl and other window components. NEVER use hydrochloric or muriatic acid based cleaners – i.e. 'brickwash' on or around the product. These acids can be very harmful to hardware, reinforcing, and glass. Doing this will void the warranty.

You can clean the glass with any common household glass cleaner or mild detergent. DO NOT use any petroleum-based cleansers or solvent. We recommend using soft lint free cloths; paper towel is fine too. Be aware that soil deposits may contain abrasive elements and vigorous wiping, scrubbing may cause scratching or damage to the glass surface. After the soil is removed, all soap or cleaning solution and dirt debris must be thoroughly rinsed off the glass. Rinse and dry all cleaning solution from widow gaskets, sealants, and frames. On the area where the lable was removed from the glass, water may 'bead up' for a time.

You should not add any attachments to the window or glass without the manufacturer approval. Doing this may void the warranty.

Be aware that exposure to hard water or sea air may result in mineral deposits on your Westeck Glass. Prolonged exposure may damage glass surface. If it does not rinse away, ensure this is cleaned by hand as soon as it is noticed. Hard water mineral deposits from any source, including overspray from lawn and garden sprinkler systems may build up over time and that can permanently damage the glass; therefore, we recommend you do not expose your glass to repeated contact with any hard water sources. If your Westeck Glass is subjected to hard water exposure, it should be promptly dried/cleaned with a cloth to avoid spotting, streaking or damage.

As with any glass:

- ◆ DO NOT use scrapers or razor blades to remove stubborn deposits or lables
- ◆ DO NOT use abrasive cleaning solutions such as Ajax® or Comet®
- ◆ DO NOT allow splashed materials such as paint, stucco, mortar, or drywall putty/gypoc dust to dry or remain on the window frame, window seals, or glass surface.

Cleaning the Window Frames:

Keeping your windows and doors clean is more than just the glass. Here are some helpful tips for cleaning vinyl frames and sashes of your Westeck Windows and Doors effectively without damaging them.

- ◆ Clean window and door frames with a mixture of mild dish detergent and water.
- ◆ Abrasive cleaners or solvents are never recommended because they might cause permanent damage to frame finishes. Mild non-abrasive soaps are usually safest for most dirt and stain removal.
- ◆ Always rinse completely with clear water and wipe dry.
- ◆ Ensure drainage holes are always clear of dirt and debris that might obstruct free flow of water, both inside and outside of the window or door in the bottom of the frame and sash.

Initial Installation

During and after construction, the product should be protected from spills, runoff, and over-spray from common building materials: Installation sealants, paints, and drywall/gyproc putty or dust should be removed promptly.

Periodic Maintenance

Every 6 months to one year thoroughly clean hardware and hardware points of contact in casements and awnings as well as tracks in slider and patio door profiles. Spray a silicone lubricant on hardware points of contact (casements) and inside tracks, bottom and top of slider and patio door profiles. Check all drainholes, inside and out, and ensure they are clean and free of obstruction(s). Check all weatherstrips and bulbseals for tears, or looseness and replace/reinsert if found.